



## Reservation Confirmation

An independent franchisee  
WCC QLD Pty Ltd  
7 Ivy May Way, Banksia Place,  
Brisbane Airport, QLD, 4008  
ABN 64 603 065 729

Thank you for choosing Enterprise. Please come and visit us again.

### Reservation Number: 1057231C

#### Your Info:

**Driver Name:** MATHEUS FIGUEIRA  
**Email:** MATHEUS\_BARCELOS2000@HOTMAIL.COM

#### Pickup:

23/09/2025 @ 09:00 AM  
CAIRNS DOMESTIC AIRPORT  
TERMINAL BUILDING  
AIRPORT AVENUE  
CAIRNS, QLD 4870  
61 7 4034 9045

#### Drop Off:

26/09/2025 @ 09:00 AM  
WHITSUNDAY COAST AIRPORT  
LASCAELLES AVENUE  
GUNYARRA, QLD 4800  
749985799

#### Car Summary:

XXAR  
COMPACT OR LRG

#### Your Options:

DROP CHARGE  
\$5200.00 AUD DAMAGE LIABILITY

### Rate Charges & Taxes (shown in AUD)

Description	Amount
3 Day(s) @0.91	2.73
0 Charged Km(s) @0.00	0.00
1 DROP CHARGE @0.00	0.00
1 \$5200.00 AUD DAMAGE LIABILITY @0.00	0.00
Subtotal	2.73
GST	0.27
Total Charges	3.00

### Follow these steps when you arrive at CAIRNS DOMESTIC AIRPORT

#### Domestic Airport

Upon arrival into the Cairns Domestic Arrivals T2 Terminal, proceed to the Redspot (Enterprise) counter located opposite the baggage carousels to arrange your rental agreement.

#### International Airport

Upon arrival into the Cairns International Arrivals T1 Terminal, exit the terminal building, and turn right following the footpath towards the end of the terminal building, and continue on following the signs to T2 terminal. Enter the T2 building and proceed to the Redspot (Enterprise) car rental counter opposite the baggage carousel area.

### CAIRNS DOMESTIC AIRPORT

TERMINAL BUILDING  
AIRPORT AVENUE  
CAIRNS, QLD 4870

**Phone: 61 7 4034 9045**

## Important Information

**Bonds:** All rentals are subject to a credit card pre-authorisation (credit card bond). The car rental company will authorise it at the start of rental for an amount which will vary between \$100 and \$1,000 depending on Your Loss or Damage Liability and the Vehicle class rented. A credit card authorisation holds or secures an amount on Your credit card, allowing the car rental company access to the funds in the event additional amounts need to be charged, such as damage liability, rental extension or fuel charges. A credit card authorisation is not a charge but it will limit the funds available on Your credit card. If no charges are processed by the car rental company Your bank will release the hold on Your funds after a period of up to 28 days.

**Damage Liability:** Your Loss or Damage Liability ("LDL") is the amount payable by You in the event of loss or damage to the Vehicle even if You are not at fault. Your liability includes damage to the Vehicle, damage to other vehicles, a Claims Administration Fee, loss of use, towing and more. If at the start of rental You elect the Loss or Damage Liability Reduction ("LDR") and pay the applicable fee the Car Rental Company agrees to reduce Your LDL.

**If Another Party is at Fault:** If another person has caused the damage the Car Rental Company attempts to recover all costs from that person or his/her insurer. The amount paid by You towards damage liability will be refunded to You to the extent the Car Rental Company is successful in recovering all costs, including the Car Rental Company. For more information please refer to [Clause 8 "Your Liability"](#) under the [Terms and Conditions](#).

**Single Vehicle Accident & Remote Locations:** Where the Vehicle is hired from a Remote Location and driven between Sunset and Sunrise outside a City Province, and loss or damage is the result of a Single Vehicle Accident You will be liable for all losses suffered; refer to Clause 8 "Your Liability". For further information please refer to "Remote Locations."

**Windscreen damage, Headlight damage, Tyre damage and Overhead Damage ("WHTO"):** WHTO cover may be purchased separately or included in Your rental rate package. WHTO cover does not cover damage caused by a person stepping standing or sitting on the roof or any other panel of the Vehicle or by loading or unloading goods. Your liability for Damage to the roof of the Vehicle caused by loading or unloading goods including surf craft is not covered or limited.

**Unsealed Road Use:** If You drive on an Unsealed Road Your liability for Loss or Damage will be increased by the amount of the Unsealed Road Liability shown in Part A of the Rental Agreement. If you exceed 50 km/h on an unsealed road You will be liable for all losses suffered; refer to [Clause 8 "Your Liability"](#). Vehicles rented from a Remote Location are not permitted to drive on Unsealed Roads.

**Renter Abuse:** Renter abuse is not covered by insurance. If You drive recklessly, take the Vehicle off-road or drive the vehicle into water or outside the permitted area of use, abuse or wilfully damage the Vehicle in any way You must pay the full cost to repair any damage. For more information please refer to [Clause 3 "Prohibited Use of Vehicle"](#) and [Clause 8 "Your Liability"](#) of the [Terms and Conditions](#).

**Damage which You may be held liable for:** Please check the Vehicle for damage before driving it. Prior damage will be marked on the Vehicle Check Out Report form. If You believe there is additional damage not noted please ask a staff member to check the Vehicle for You before You drive away. For further information please read the ["Vehicle Damage Monitoring & Repair Policy and Procedure"](#) which is [Schedule 1 to the "Rental Agreement"](#).

**Vehicle Return:** A Vehicle inspection will be carried out by the Car Rental Company as soon as possible after You return the Vehicle. You are responsible for any new damages found upon Vehicle inspection. You must return the Vehicle with all of its original components and accessories. You are liable for the replacement cost of any missing parts including hub caps, fuel caps and aerials. For more information about Vehicle return policies refer to [Clause 6 "Return of the Vehicle" Part B of the Terms and Conditions](#).

**Fuel & Refuelling:** Please take care when refuelling. If You fill the Vehicle with an incorrect fuel grade or type You must pay the full cost of any resulting loss or damage. Please refer to the manufacturer's handbook for refuelling information.

**24 Hour Road Side Assistance:** Your Vehicle is covered for Roadside assistance for Vehicle breakdowns. If the call out is due to Your negligence You will be charged a breakdown call out fee. The number for roadside assistance can be found on Your rental agreement wallet.

**One-Way rental fee:** If You return the Vehicle to a location other than the location You collected it from You will be charged a relocation fee. For details refer to the ["Table of Standard Fees and Charges"](#).

**Vehicle Cleaning Fee:** If You return the Vehicle excessively soiled You will be charged a Vehicle cleaning fee. For details refer to the ["Table of Standard Fees and Charges."](#)

**Smoking Prohibited:** Smoking is not permitted in any Rental Vehicle. If You, Your passengers or any other person smokes in the Vehicle during the rental You will be charged a cleaning fee. For details refer to the ["Table of Standard Fees and Charges"](#).

**Dispute Resolution:** The Car Rental Companies dispute resolution process does not affect Your rights at law. If You believe You have been dealt with unfairly by the Car Rental Company or if You believe they has made an error You should raise Your concerns with The Feedback Manager: Email: [feedback@redspot.com.au](mailto:feedback@redspot.com.au), Mail: Waterloo Car Centre Pty Ltd PO Box 886 Mascot NSW 1460, Australia. If You and the Manager are unable to reach a resolution Your dispute will be reviewed at Your request by the Senior Manager with responsibility for the area of Your comments.

**Early Returns:** The Car Rental Company will accept the return of the Vehicle before the date and time nominated on the Rental Agreement. Refunds for any unused rental period will only be given where Your rental rate package provides for a refund in the event of early return.

**Traffic Infringement Charges:** You are responsible for all traffic and parking infringements during the period of the rental. If the Car Rental Company is notified of an infringement during or after the end of the rental it will provide to the notifying authority details necessary for the authority to hold You liable for the infringement. The Car Rental Company will without notice charge to Your credit card or cash bond an administration fee to cover its costs in providing these details. For details refer to the ["Table of Standard Fees and Charges"](#).

**Electronic Toll Road Pass (E-Tag) & Toll Road Charges:** Australia has a significant number of toll roads in particular Brisbane, Melbourne and Sydney all of which are cashless. Tolls vary dependant on the road used and the length of the journey. Every vehicle is fitted with an electronic toll pass. If a Customer travels through a toll collection point, the Customers credit card will be charged for the toll and an administration fee. The charge can be delayed by up to a month or more dependent on when the notification is received by us from the toll road operator. If a valid email address is on file then a revised rental receipt will be emailed advising of the toll road charges. The electronic devices in our rental cars are not allowed to be removed. The road toll policy applies to all vehicles and customers must not use any other tag or tolling device / product of any other toll provider. If you bring your own device you do risk being charged twice, once for the device fitted in the vehicle and once by your own toll road provider.

**Area of Use:** You must not use the Vehicle outside the Permitted Area of Use. If You take the Vehicle outside the Permitted Area of Use Your liability for any loss or damage will increase. The "Permitted Area of Use" is defined in [Clause 1 of the Terms and Conditions](#).

**Privacy Policy:** The Privacy Policy outlines the Car Rental Companies personal information management practices including how they intends to collect, use or disclose Your personal information. For details refer to the [Privacy Policy](#).

PLEASE REFER TO PART A OF THE RENTAL AGREEMENT WHICH CONTAINS YOUR DETAILS AND THE VEHICLE DETAILS AND [PART B WHICH CONTAINS THE RENTAL COMPANIES TERMS AND CONDITIONS](#). IF YOU ARE UNSURE OF YOUR RESPONSIBILITIES OR ANYTHING ELSE ASK ONE OF FRIENDLY STAFF.

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