

26/11/2025



Hi Alexander,

We're sorry to inform you that your relocation booking (Booking ID **621875**) for the drive from **Christchurch Airport** to **Queenstown Airport** has been cancelled by the rental operator due to unforeseen circumstances. We understand this can be frustrating and we apologize for any inconvenience caused.

To help you secure another relocation, we recommend requesting up to three vehicles at once. If the requests are for the same overlapping dates, once one of your requests is accepted, the other requests will automatically cancel. By doing this, you'll be able to apply to multiple rental operators at once, which can speed up the response time for your request. Please keep in mind that the relocation you're accepted for first is the one you're expected to take.

Don't hesitate to request another vehicle(s) now. There may still be time to secure another relocation.